



FOR IMMEDIATE RELEASE

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**FORT WAYNE HOUSING AUTHORITY ANNOUNCES
PROCEDURAL UPDATES DUE TO COVID-19**

FORT WAYNE - With consideration of decisions by state and local officials, school systems, and public health departments regarding novel coronavirus (COVID-19) and following guidance from the CDC involving social distancing and large gatherings, beginning Monday, March 16, the Fort Wayne Housing Authority will modify our processes for residents seeking administrative and maintenance assistance and individuals with affordable housing needs. These changes will not affect the day-to-day operations of the Housing Authority staff and business will continue as usual.

Effective March 16 until further notice:

- In-person briefings, orientations, recertifications, and all currently scheduled activities and events are **anceled**. FWHA will contact individuals impacted by this decision by mail with updates and next steps.
- In an effort to protect the health and well-being of clients and staff, FWHA will close its offices to the public. FWHA staff will be available via phone or email during normal business hours, 8:00 am – 5:00 pm Monday through Thursday and 8:00 am – 12:00 pm on Friday. All messages will be responded to within 24 hours.
- For properties managed by FWHA, on-site management staff will be available by phone or appointment only. Work orders for residents will be completed on an emergency basis only and should be reported via phone call to management or maintenance staff.

FWHA will also adjust the process for accepting applications for the Housing Choice Voucher Program (HCVP).

- **The waiting list for HCVP will open as planned on March 17th and 18th.**
- Interested individuals should complete applications electronically by visiting www.fwaha.org and clicking on “**APPLY NOW**” at the top of the page.
- Paper applications can be printed, and hand delivered or mailed to the Fort Wayne Housing Authority, 7315 S. Hanna St, Fort Wayne, IN 46816. Applications delivered on-site will be collected via drop boxes located at both the front and rear entrances of the administrative office.
- Individuals or families without computer access can pick-up applications outside of

the administrative office during business hours both days. Applications received via the drop boxes will be secured by FWHA staff and time/date stamped as they in order of receipt.

- **FWHA strongly encourages individuals to utilize the online application system.**
- During the waiting list opening, questions regarding the application should be directed to 260-267-9300 x7311 during normal business hours.

In announcing the changes, George Guy, FWHA executive director and CEO stated “We want the entire community to understand that to interrupt our goal of providing convenient access to our staff and our application processes is something we do only because we feel we have no other choice. We encourage the entire community to stay safe, monitor your health, follow guidelines recommended by the Center for Disease Control, and check for updates at the [Indiana State Department of Health](#) website.” We look forward to re-opening our doors to the community and in the meantime, please take care of yourself and those around you,” he added.

FWHA is closely monitoring this evolving health situation and we are working with the Allen County Health Department (ACHD), along with industry professionals to ensure we are keeping the health and safety of our employees, residents and the community at the forefront of our decision making.

For continued updates, visit www.fwha.org or follow us on [Facebook](#) or [Twitter](#).

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About Fort Wayne Housing Authority

FWHA cultivates vibrant, inclusive neighborhoods throughout Fort Wayne, where all residents have safe, quality, affordable housing and a high standard of living built on economic self-sufficiency. Our mission is to revitalize the city of Fort Wayne by building and developing safe, quality, and affordable housing options, while providing programs to foster community, alleviate poverty and encourage long-term economic self-sufficiency.

Fort Wayne Housing Authority | 315 S Hanna St, Fort Wayne, IN 46816
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